



## TIER: EHR for Addiction Treatment



TIER is an ONC-certified electronic health record (EHR) solution designed specifically for organizations that provide inpatient or outpatient care for behavioral health and addiction treatment. It offers a robust set of features, including specialized workflows, client reports and baseline and specialized clinical assessments that assist in diagnosis and establish appropriate levels of care. TIER also offers fully integrated financial management tools for claims generation, billing and aging.

### Key Features

- Pre-configured addiction treatment workflows support best practices for all levels of care
- Fully integrated finance management tools for claims generation, billing and aging
- Streamline reporting and claim submissions
- Complete solution for inpatient and outpatient medication management
- Supports back office administration capabilities for human resources and facilities management
- Accepted practice guidelines improve compliance with CMS requirements and JCAHO/CARF/COA accreditation standards
- Multiple scheduling and workflow modules, including:
  - Detoxification
  - Outpatient care
  - Group appointments and treatment
  - Residential treatment or training programs

### Key Benefits

- Industry-specific, role-based workflows provide the right information to the right user
- Supports improved outcomes with standard and configurable clinical assessments developed through partnering with our clients
- Helps organizations improve the bottom line with integrated financial management tools
- Ensures continuity of care by allowing care providers to access relevant clinical content throughout an individual's treatment
- Reduces medication errors with easy-to-use order and administration processes
- Cuts charting time for group progress notes by approximately 15 minutes per group
- Reduces physician readbacks by about 50% while increasing accuracy