

Netsmart Learning Services

No Two Brains Are Alike.

Some people are visualizers. Some are verbalizers. Some people prefer long classes and others prefer shorter ones. Netsmart recognizes that our clients have a variety of perspectives, experiences and preferred learning styles that affect the way they understand our solutions.

We also know that poor electronic health record (EHR) training results in low-levels of user adoption and an inability to properly leverage your system (Electronic Health Reporter, 2013).

Netsmart Learning Services offers a breadth of solution training options – when, where and how you want to access them.



- **Go-Live Support:** Netsmart trainers come to your organization to work one-on-one with your staff, during the launch of your EHR, ensuring they know best practices and have the encouragement they need to tackle the transition from paper or a legacy EHR to a comprehensive Netsmart CareRecord™.



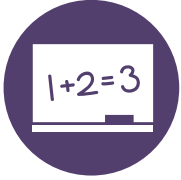
- **Learning Coordination:** Netsmart knowledge experts conduct learning needs assessments, create customized learning plans and oversee their implementation. They Can also assist in scheduling resources, executing a marketing plan and meeting with key stakeholders to report progress and resolve any learning plan issues.



- **Customized Learning Plans:** Addresses the specific needs of your staff by completing a needs assessment and identifying knowledge and skills gaps ahead of any training. Includes customized learning materials, job aids and user guides targeting the areas that need improvement.



- **eLearning:** 24/7 access to training opportunities, not only for Netsmart solutions, but other important topics such as compliance, clinical best practices and management. Includes courses that earn clinical continuing education credits.



- **Classroom Training:** Onsite or virtual (but live) classes for system administrators and end-users. Offers the opportunity for users to network and learn from peers while still including the performance-based assessments (for most classes) that administrators need to track progress.



- **Solution Certification:** Encourages staff to increase their knowledge of and confidence in Netsmart solution functions. Since the healthcare landscape is changing at the speed of thought – and technology is also rapidly evolving – our certification framework is cyclical. Participants are evaluated, trained, assessed, offered continuing support and regularly reassessed.



- **Social Collaboration Tools:** Ranges from Wiki Help documentation, quick how-to videos, and access to Netsmart Community, our online forum where clients can share resources and hear about innovations.

Course registration will be available at www.myLearningPointe.com soon. For more information, contact Stephanie Sasser at ssasser@ntst.com.