



KPI Dashboards



Tracking key performance indicators (KPIs) is an essential step to becoming a truly data-driven organization. KPI Dashboards provide at-a-glance metrics to clinical, financial and operational decision-makers to determine if your organization is moving in the right direction to achieve organizational goals. The solution organizes and presents information to the user in a way that is easy to read and share with others.

This dashboard solution provides snapshot views for clinical, financial and operational data of select KPIs, as well as the ability to create user-defined views and filter aggregated data by program, service type, caseload and more. Flexibility and ease of use mean performance measures can be shared regularly with staff members who can affect these key metrics through performance and outcomes. As a result, your organization can make steady, measurable progress toward well-defined goals.

Features and advantages

- Daily performance dashboard
- Performance goal setting
- At-a-glance performance status data
- Customized clinical assessment data

BENEFITS

Not just business intelligence – data discovery

KPI Dashboards do not require programming. Use simple drag-and-drop interfaces to create flexible, interactive data visualizations. Organizations can explore data with dynamic visualizations that automatically adapt to the parameters (or filters) set, using a mouse – no need for developers or programming.

User-defined views

Organizations can easily set custom views or select target populations, and share them across the organization or with specific users. Views can also be designed by staff role. For example, billing staff can view metrics filtered to specific payers or funding sources, and clinical staff can view clients by diagnosis, demographic characteristic or by an individual provider.

Monitor performance over time

Organizations can evaluate standard AND custom metrics over time against organizational goals, state mandates, federal regulations or national benchmarks, based on the defined data sets.

Flexible

Custom clinical assessment tables, forms or fields that organizations have added to their electronic health record can be mapped and included in the data set for KPI Dashboards. Users can create custom metrics to monitor the data from these custom tables.