Netsmart

CareManager™

Comprehensive Care Coordination

CareManager is an EHR-agnostic care coordination solution that facilitates communication and information exchange across all care providers for an individual. It facilitates referrals and provides real-time alerts on emergency department visits, hospitalizations, gaps in care, allergies and other information important for giving the right care at the right time. As a result, an individual's overall health can improve.
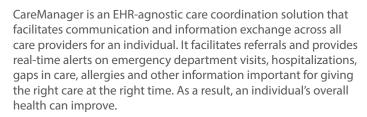
In addition to providing an overall view of care for the individual, CareManager also aggregates data to present health and treatment outcomes at the population level.

Summary of key features

Care coordination, planning and tracking

- Uses a configurable rules engine to prioritize activities for individual care management
- Integrates alerts and tasks into the care team's workflow
- Manages consumer assignments across agencies and teams
- Supports a closed-loop referral process, ensuring referred care actually takes place
- Aggregates clinical and claims data to provide individual and population level views
- Coordinates care across providers and community resources

Population health

- Aggregates clinical data and provides population distribution details using a dashboard and reporting solution
- Provides additional insight into caseload from aggregated data collected
- Quality measures help align population health approaches to areas that need the most assistance

Key Benefits

- Tracks events and changes in condition wherever the individual is in the healthcare ecosystem
- Reduces cost of care with timely transitions to the appropriate level of care
- Highlights potential gaps in care, critical issues and social determinants
- Simplifies access to information, yet retains privacy and security

CareManager Differentiators

- Comprehensive view of the individual's medical, behavioral and social health
- EHR-agnostic, cloud-based, accessible anywhere, anytime
- Highly intuitive with user-friendly interface
- Scalable to meet organizational size and structure
- Easy system administration with role- and permission-based client data access

Population Health   Client Tracking

EHR Agnostic   **FEATURES**   Care Coordination

Alerts & Notifications   Care Planning