

Making Health Care Integration A Reality

Rebecca Smith, CIO, Henderson Behavioral Health



Who Is Henderson Behavioral Health?

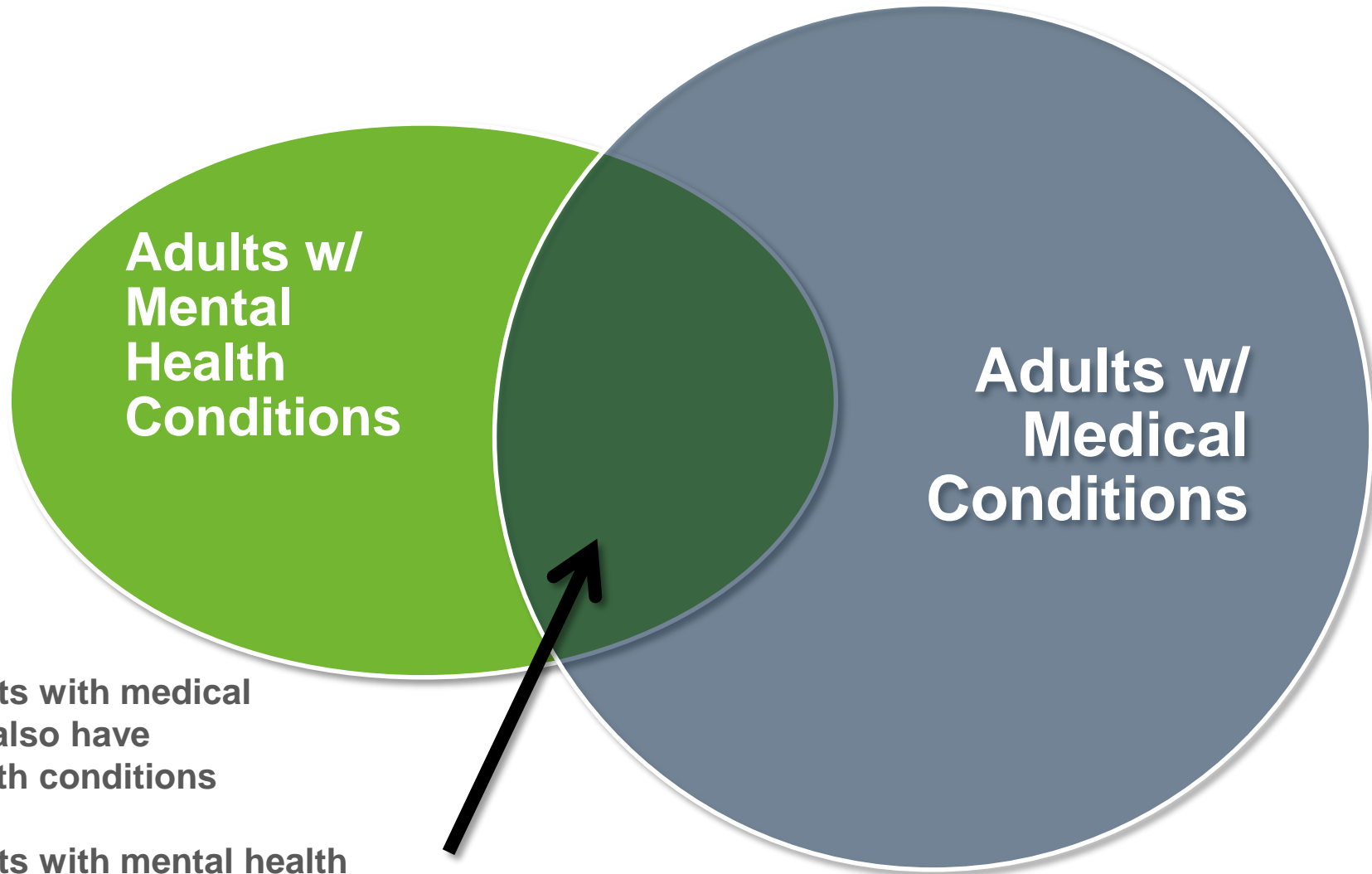


- Oldest/largest not-for-profit behavioral health care system In south Florida
- 20 locations
- 650 staff
- Serve more than 30,000 clients per year
- \$38 million annual budget
- Inpatient Crisis Stabilization Unit with 23 beds
- Residential Treatment with 206 Beds for adults & children
- Supported Housing with 702 beds

Who Is Henderson Behavioral Health?



- Implemented first-episode psychosis teams in Florida
 - Evidence-based service providing early intervention to significantly improve the life course of those with psychotic disorders
- Awarded Primary Care Integration SAMHSA Grant - 2013
- SAMHSA Science & Service Award winner - 2010
- CARF Accredited at the highest level for 21 consecutive years



29% of adults with medical conditions also have mental health conditions

68% of adults with mental health conditions also have medical conditions

Robert Wood Johnson, 2011 –Mental Health Comorbidity

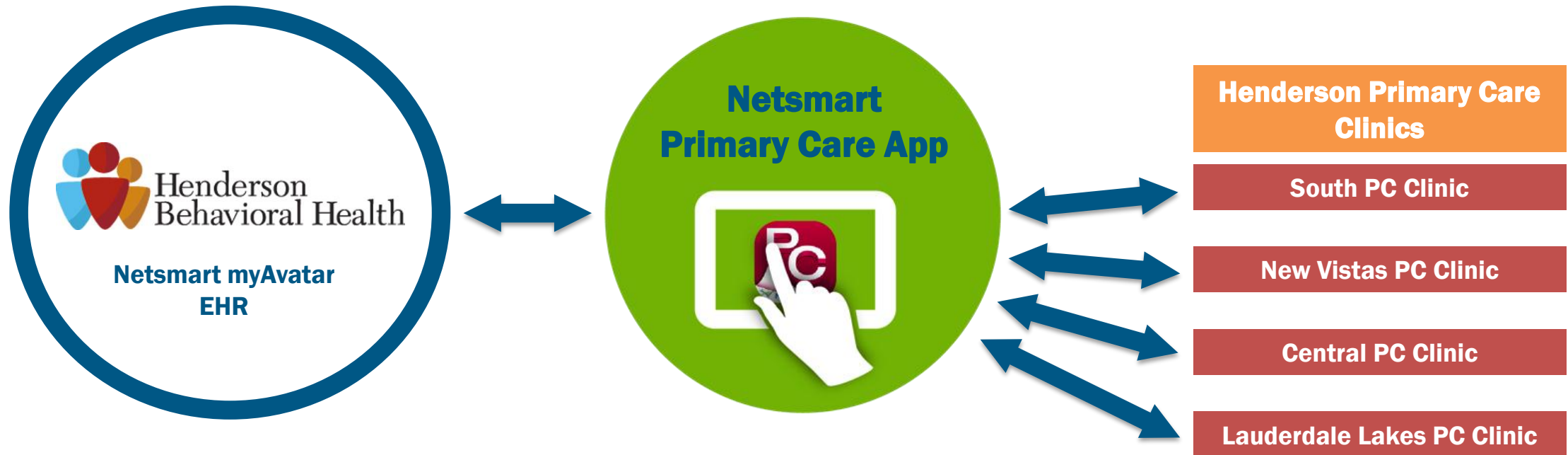
Trends

- Care management a major core competency
- Care and services will be fully integrated
- Coordination will be essential with hospital networks and provider networks
- Increased emphasis on population data analytics
- Sharing of health information through Health Information Exchanges (HIEs)
- Capitated payments



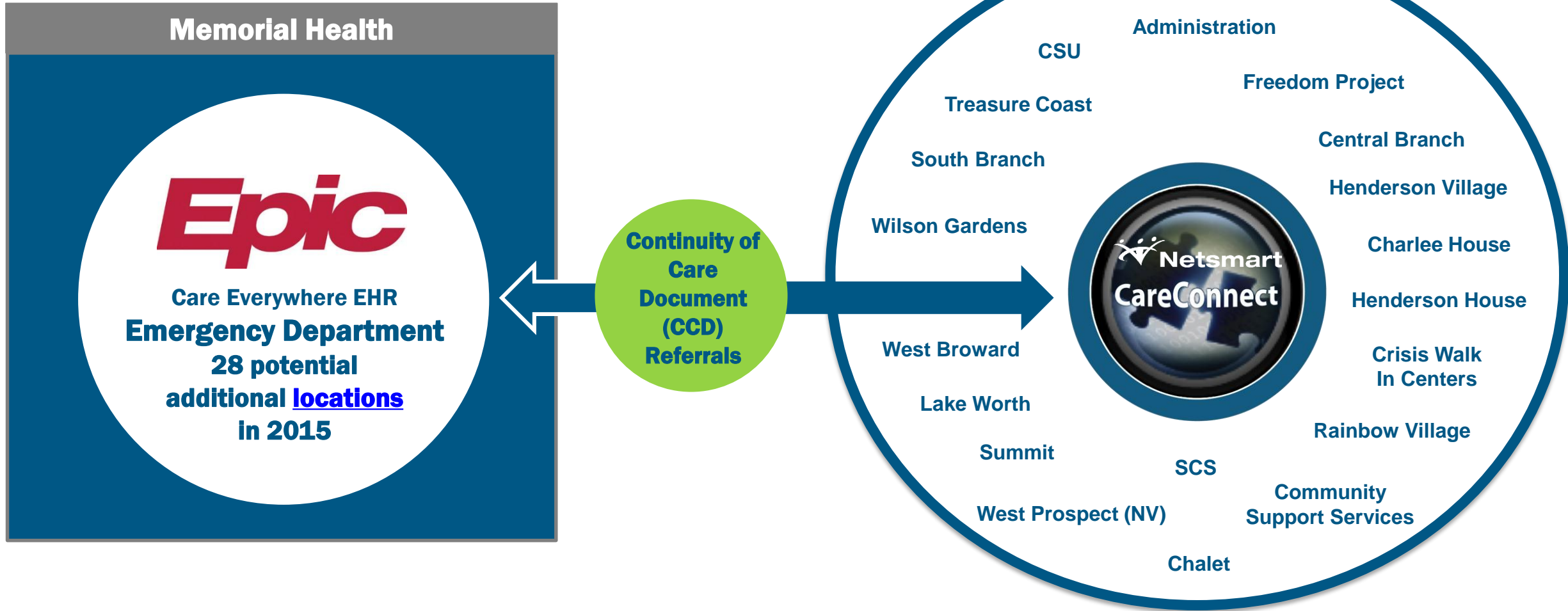
Henderson's 1st Integration Step 2013

Treating "the Whole Person"



Henderson's 2nd Integration Step 2014/2015

HIE Direct Connection



GOALS



- Coordinated, integrated care between Memorial Health System & Henderson
- Refer persons with mental health issues to specialized care in a timely manner
- Maintain continuity of care via an electronic referral with all authorized health information
- Reduce average stay time in MHS Emergency Dept. (ED)
- Open ED beds for more appropriate use
- Reduce cost to county and state

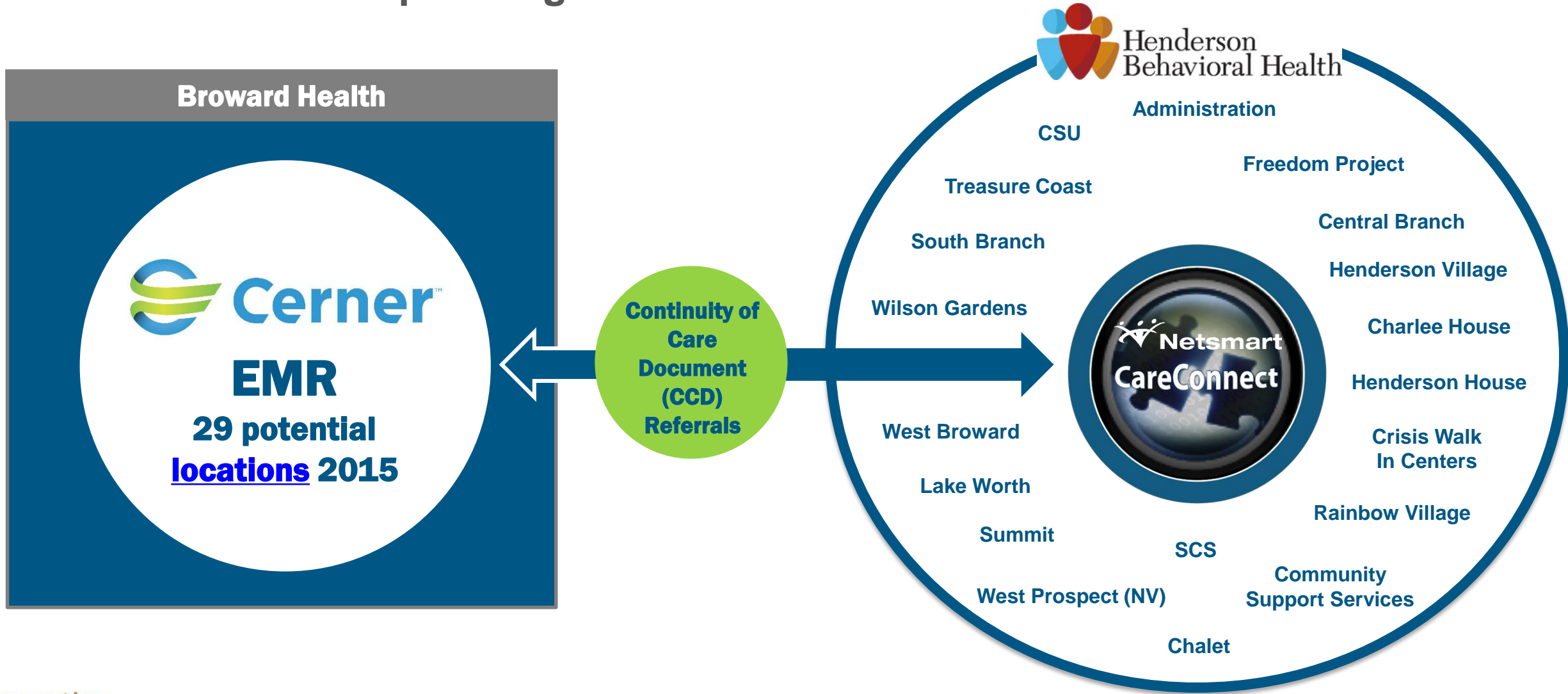
Early Stage Results



- Much more accurate information
- Much less time involved
- Data entry reduced in myAvatar by importing the CCD directly into myAvatar
- Huge time savings over faxing
- Increased client satisfaction scores; and process will feel smoother and more organized for client -- focus on the “client experience”
- When shifts change, referral process will be an easier process from one clinician to another. If the referral is still in a pending status, it will save time transitioning the referral

Henderson's Planned Integration Steps 2015

Replicating the Memorial Direct Connection



Henderson's Planned Integration Steps 2015/2016



Don't Forget This Part Of The Why!



Questions?



Rebecca Smith

Chief Information Officer

Henderson Behavioral Health

rsmith@hendersonbehavioralhealth.org

954-777-1649