A CONFIGURABLE CARE RECORD SOLUTION
Today’s healthcare is constantly changing. With healthcare reform and the move to accountable and coordinated care, it’s important to have a Care Record geared to your individual agency needs.

myEvolv, a Netsmart Care Record, centralizes and streamlines your client and organizational record keeping. This full-featured, flexible solution allows your organization to track, monitor and report on virtually any type of data – especially useful in managing difficult funder and credentialing requirements. In addition, myEvolv’s standard interface allows you to customize the software to suit your organization, ensuring you have forms and work flows that fit your day-to-day business needs.

CASE AND CLINICAL MANAGEMENT SYSTEM FOR BETTER OUTCOMES TRACKING AND ANALYSIS
myEvolv provides the foundation for a comprehensive, centralized approach to client, case and clinical management that supports improved care coordination. It has a fully web-based interface that allows real time access to client records, both in the office and the field, resulting in an integrated approach to client services. By eliminating redundancies in data collection and streamlining service delivery procedures, our EHR solution provides the foundation for agencies to improve their quality of care.

By allowing staff point-of-care access to critical client data, myEvolv helps improve client safety and reduce an agency’s total number of adverse incidents. The system allows organizations to report on a wide array of outcomes measures including improvements in client level of functioning, achievement of client goals and reductions in incidents or medication errors, as well as consumer satisfaction surveys. By standardizing and centralizing this data, providers are able to better meet stringent reporting requirements and ultimately focus more on evidence-based practices.

IMPROVING EFFICIENCY AND QUALITY OF CARE
All pertinent client information can be tracked, including employment, school, legal history, family members and photographic ID, and much more. Authorized users can view, add and modify any type of data necessitated by regulatory agencies, funders, and quality improvement efforts.

Assessments and evaluation tools are defined by your organization and can be easily modified. In addition, work flows within the software keep staff on track with automated process reminders and due date prompts, which allows management to easily generate and analyze staff productivity reports.

BILLING AND FINANCIAL MANAGEMENT
myEvolv offers fully integrated finance management functionality that acts as an AR/AP sub-ledger that interfaces with your agency’s general ledger accounting system. With this solution, you can manage the entire revenue cycle from service delivery to claim generation, management and aging in one integrated platform.

myEvolv billing and claims management software greatly reduces billing errors by eliminating the need for direct service workers to act as coders. Clinicians can enter their progress notes and other relevant information (such as program admission, facility transfer data, etc.), and the financial management functionality “interprets” this clinical and placement data into claims based on your specific contract and payer rules. This allows staff time normally spent on claims creation and error resolution to be re-focused on client care, since claims are automatically generated by myEvolv revenue management functionality.

(myEvolv CORE FEATURES)

- Electronic Medical Record
- Group Scheduling
- Text Or Email Alert Appointment Reminders
- Outlook Calendar Integration
- Front Desk/Scheduling
- Group and Individual Notes
- Comprehensive Customizable Treatment Planning
- Integrated Clinical Summary
- Multi-Disciplinary Master Treatment Plan
- Treatment Plan Reviews
- Bed Management
- Staff/Patient Assessments
- Automated Orders for Lab, Diet, Restraint/Seclusion
- Utilization Review
- Attendance Tracking
- Supports ISP/Program Level Plans
- AvaGuard

(CORE MODULES AND CAPABILITIES)

- Billing
- Design Tools
- Quality Management
- eSignature

- Business Development
- ePrescribing
- Mobile

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QUALITY IMPROVEMENT AND OUTCOME MANAGEMENT
myEvolv allows you to collect and report on complex and interconnected outcomes measures and, on a larger scale, helps facilitate a shift to more performance-based models of care. Client satisfaction ratings, changes in client level of functioning, length of stay, recidivism rates, and reduction of adverse incidents are examples of critical measurements of agency and client success that can be easily tracked and analyzed with myEvolv. Data collection is automated, standardized and streamlined, which vastly improves the quality and usefulness of your information.

The web-based quality improvement and outcomes management functionality allows you to assess program and service effectiveness, identify areas for improvement and adjust policy and procedure where needed. The solution’s sophisticated reporting allows you to slice and dice your client and program data any way you need in order to zero in on the real-life, actionable insights necessary to implement meaningful change in your agency. Organizations can evaluate program and service effectiveness by individual client, specific staff member, supervisor, program and agency as a whole.

USABILITY AND PRODUCTIVITY
myEvolv features a workspace tailored to the individual preferences and workloads of each staff member. Each user can organize their most commonly used system features into a personalized home page which allows them to see a snapshot of all information relevant to them, as well as enter progress notes and service data, in one centralized location.

The myClient Portal gives direct care staff one-point access to a 360 degree view of a client and allows them to add and change information on the spot. In addition, the highly configurable dashboards provide a snapshot of current data that allows managers to monitor key performance metrics on a number of levels. Featuring clean, easy to read charts and graphs in eye-catching colors, dashboards are the perfect tools for staying productive and up to date on the state of your organization.

Staff timesheets manage both client-related and non-client activities such as administrative work, meetings and staff vacation. Staff can track weekly timesheets via the myEvolv home page and submit them in batch for supervisory review and sign-off.

Easy-to-use e-Prescribing software capabilities allow doctors to quickly send prescriptions to pharmacies via the internet, with access to a nationwide database of pharmacies and medication error notifications that help alert physicians to drug-drug and drug-food conflicts. The Electronic Medication Administration Records (eMAR) capabilities help reduce medication errors by tracking all client medications in one centralized location.

myEvolv also features notifications & alerts. Staff is reminded of upcoming, scheduled and overdue activities via easily configurable automated work flows & ticklers, ensuring that your entire staff remains up to date and on task. In addition, staff, client and facility calendars are completely integrated. e-Signatures are easy to use with myEvolv. The solution ensures document integrity by “locking” information on each form after signing.

myEvolv’s work flows & reminders creates automated procedures that mirror your organization’s current business processes. Completely defined by your organization, our configurable software system creates work flows that ease the administrative burden on your entire staff by sending automated ticklers and alerts for upcoming, due and past due activities.

myEvolv INTEGRATED DOCUMENT IMAGING SOLUTION
Capturing critical content & documents into the Care Record has never been easier now with Netsmart’s new myEvolv integrated Scanning solution, powered by the Perceptive Software Enterprise Content Management Platform. Partnering with Perceptive Software, you can be assured that the documents along with confidential data are always secure and most importantly available when and where they’re needed most, letting your clinical staff focus on delivering the best care possible for their clients. In addition, these optional integrated solutions lay the foundation for helping Netsmart clients tackle document and content related challenges virtually anywhere in your organization, such as back-office invoice processing or even human resources, enhancing the ability to collaborate, share information, and increase overall efficiency especially in those common cross-departmental business processes.