myAvatar™ Solutions For The Way You Work
myAvatar is Netsmart’s revolutionary complete ARRA–certified electronic health record and practice management solution. Created specifically for the behavioral health industry, myAvatar maximizes the efficiency of each and every user by allowing you to customize your desktop to your unique role in the organization. Whether you are coordinating consumer schedules, accessing charts, measuring key performance indicators, checking eligibility, tracking claims, monitoring system status or even doing all of these at the same time, you can customize myAvatar so that it best meets your needs: “My specific job. My personalized desktop. My customized solution. myAvatar.”

myAvatar encompasses all major organizational roles:

- **Front Desk Staff** – Access all needed information in a single screen with multiple views of staff schedules, consumer authorization and eligibility for easier scheduling and faster check-ins.

- **Clinician** – Through a unique one-click EHR, gain quick access to important tools, including upcoming appointments, summarized charts and client information. This means less time spent on the computer and more time on direct care.

- **Information Technology Professional** – Monitor the status of systems and their optimization with modeling tools. This makes it easy to quickly adapt to changing organizational requirements, resulting in happier end users.

- **Billing Administrator** – Access a dashboard to easily track claims and payments received and see snapshots of quick billing status, accounts receivables and claim value on a per payer basis for faster access to information and more accurate, timely billing.

- **Executive Management** – Monitor and track key performance indicators to measure Meaningful Use compliance, revenue and organizational goals. This enhances risk management and the ability to make more informed decisions that result in higher quality care.

**myAvatar: YOUR COMPLETE SOLUTION**

Whether you choose a traditional onsite software deployment or a hosted environment in the safe, secure and easily accessible Netsmart Plexus Cloud, myAvatar offers flexible delivery options to meet your organization’s needs.

Along with a Complete ARRA-certified electronic health record, myAvatar offers a full suite of practice management and medication management solutions, including various optional modules including e-prescribing, treatment planning, reporting and record keeping, order entry, chart tracking, incident tracking and electronic signature components.

**THE myAvatar DIFFERENCE**

myAvatar’s unique, role-based interface offers significant, exclusive benefits. Other solutions provide a one-size-fits-all interface. myAvatar is a solution for the entire organization, with predefined templates for typical organizational roles; other roles can be easily added or adjusted from the base templates. These modifications can be easily made without custom programming or in-depth technical knowledge. Through myAvatar’s “widget” design, users can easily “drag and drop” the various functions into...

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their own personalized page. All user interface options are tightly integrated with the system's security, so the menu structure reflects only those options for which the user has access.

The ability to personalize the myAvatar desktop to each user's specific needs and roles encourages faster adoption of the system. This reduces training time and encourages users to be up and running in less time since they have immediate access to the specific tools they need. Because myAvatar is so easily personalized, users have increased confidence in the product and can be more productive, leading to higher staff satisfaction and improved customer service. The easy-to-navigate user interface and role-based home views also translate into less time navigating the system and more time providing consumer care.

**myAvatar INTEGRATED DOCUMENT IMAGING SOLUTION**

Capturing critical content & documents into the Care Record has never been easier now with Netsmart’s new myAvatar integrated Point of Service and Batch Scanning solutions, powered by the Perceptive Software Enterprise Content Management Platform. Partnering with Perceptive Software, we’ve added intelligence and more automation into our document imaging solutions which in turn ensures that the documents along with confidential data are always secure and most importantly available when and where they’re needed most, letting your clinical staff focus on delivering the best care possible for their clients.

In addition, these optional integrated solutions lay the foundation for helping Netsmart clients tackle document and content related challenges virtually anywhere in your organization, such as back-office invoice processing or even human resources, enhancing the ability to collaborate, share information, and increase overall efficiency especially in those common cross-departmental business processes. Netsmart can now even help automate your existing retention policies down to the document level to ensure a high level of compliance and reduce unneeded storage costs.

**ADVANCED CAPTURE PACKAGE**

As an optional add-on solution Bundle, the Advanced Capture Package for myAvatar provides even more automation and efficiency for managing content, allowing Netsmart clients to do more with less. Quickly and easily capture emails, faxes, or other documents into the consumer chart, improve content availability with “full-text” searching, and provide additional automation and flexibility into the solution using Perceptive Workflow.

For more information on myAvatar, please visit www.ntst.com, or call 800.472.5509.