

Mental Health Center of Denver (MHCD) third party pass through terms:

In 2015 MHCD will train the End User on all aspects of the Reaching Recovery system, including the 2- day MHCD Onsite Training located at MHCD's headquarters in Denver, CO and the content of the Learning Management System Trainings. In 2016 and beyond for the duration of the Term, the MHCD will only be responsible for the 2-day MHCD Onsite Training. All new End Users will be required to attend MHCD Onsite Training at MHCD's headquarters in Denver, CO, which training MHCD will offer on a periodic basis.

2-day MHCD Onsite Training:

Presentations and activities at the on-site visit address key elements necessary to transform behavioral healthcare agencies to a recovery and outcomes-focused, system of services. A specific focus is given to how MHCD utilizes recovery data to inform and support recovery-focused practice. In addition, participants will gain a clear understanding of how different levels of service intensity can support best practices and enhances one's recovery. Participants will also get an up-close tour of MHCD's nationally recognized Supported Education Program. This program is a leading-edge psychiatric rehabilitation program that supports people in recovery in the areas of education, employment, physical health, spirituality and wellness. From this site visit, participants will take home ideas for your agency and gain a greater understanding of how to develop programs based on recovery principles.

MHCD will cover the cost of this training through Netsmart Payments to the MHCD. No additional charges will be incurred by Netsmart for MHCD to provide the 2-day MHCD Onsite Training. End Users will be informed in the End User Agreement that they must cover the cost of travel to and lodging for the 2-day MHCD Onsite Training on their own and outside of any payments made for Reaching Recovery implementation or services.

MHCD will be expected to schedule and train the End User via the 2-day MHCD Onsite Training within 60 days of notification of the sale of the Products. Exceptions to this timeline must be provided in writing to Netsmart and signed by the End User.

Learning Management System Trainings

MHCD will provide the visual and audio content for the Learning Management System (LMS) Trainings listed below as part of the transfer of Licensed Content and Knowledge to Netsmart. By December 31, 2015, MHCD will have delivered and Netsmart will have all LMS Trainings in the Netsmart LMS Systems for use by clients who purchase Reaching Recovery services form Netsmart.

1. Recovery Staff Training 101: Recovery Orientation

Participants will learn how recovery philosophy is applied in behavioral healthcare agencies and how it influences treatment modalities and outcomes. Participants will learn how to define and measure recovery and receive an overview of the core principles involved in a recovery and wellness approach. Participants will also hear perspective from a consumer on how recovery-enhancing treatments affected his/her life.

2. Training for the Recovery Needs Level (RNL): Consumer Graduation

This training is intended for clinical staff who will be tasked with completing the Recovery Needs Level assessment. This training introduces staff to the Recovery Needs Level instrument. Through this training, End Users will understand the importance of different levels of service intensity designed to match consumers' needs. End Users will understand that moving consumers from one level to a lower level of service intensity is a graduation, and how such graduation fits into treatment planning. Finally, End Users will understand how to complete the Recovery Needs Level and act upon the results.

3. Training for the CRM and RMI: Using Data to Promote Recovery

This training is intended for staff who will be tasked with completing the RMI and having consumers complete the CRM. This training introduces End Users to the Recovery Marker Inventory (RMI) and the Consumer Recovery Measure (CRM). This training will begin with a review of recovery principles and practices and how recovery outcomes can support such practices. The training will then dive into how to complete the RMI and CRM. End Users will gain a greater understanding of why and how they are used, and discover the importance of their role (regardless of their position) in creating a genuine, transparent, and collaborative environment that supports positive change for consumers. End Users will leave with an understanding of how the data is integrated into their work to support and inform consumer's recovery.

4. A Case Study: The Golden Thread & The Consumer Recovery Measure

This 20 minute training gives staff and managers an example of how a clinician used the Consumer Recovery Measure's outcome data during treatment planning to support the Golden Thread concept.

5. PRO Survey Training for PRO Surveyors and Management

This training is intended for agency management who will oversee the PRO survey data collection and the supervision of the consumer surveyors. This training introduces End Users to the PRO Survey. It begins with an overview of research, confidentiality, and what their role will involve. The training then dives into the details of the survey and its administration. Through this training, many lessons learned and tips for surveying are shared, including scripts and step-by-step procedures for administering the survey.