

# Certified Community Behavioral Health Clinics

## You need a powerful health IT (HIT) roadmap for success

Netsmart has been the partner of choice for Certified Community Behavioral Health Clinics (CCBHC) from the beginning. In that timeframe, Congress has extended the demonstration program, signifying the importance of CCBHCs and their impact on improving access to mental health and addiction care in community-based settings.

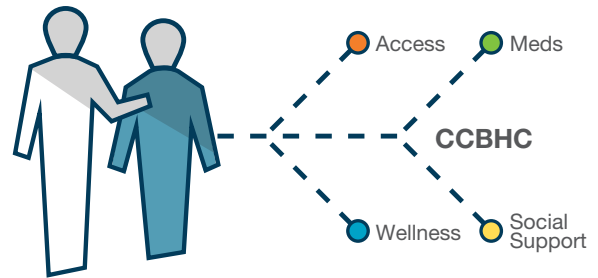
Care coordination, analytics and evidence-based practice are becoming a reality for many human services providers across the country. To survive and thrive as the human services landscape continues to evolve, you need an Electronic Health Record (EHR) that can quickly adapt.

### Robust EHR functionality

- Supports a range of organizational roles from front desk staff and clinicians, to billing and executives
- Facilitates prospective payment system (PPS) billing methodology
- Enhances compliance with accreditation and payer requirements
- Telehealth integrated as part of the clinical workflow
- Built to promote person-centered planning and multi-disciplinary teams
- Tools for peer and recovery support and consumer engagement spanning behavioral health and addictions
- Simplifies tracking of evidence-based practices
- Supports mobile functionality for community-based and home services
- Improves revenue by tracking eligibility, authorizations, claims and payments
- Supports compliance with timelines for care delivery, including same-day access to services

### Netsmart: A single source to meet these challenges

- ONC-certified, with a full range of EHR, care coordination and interoperability solutions and services available today
- All quality measures and reporting requirements to help organizations be successful in a value-based payment model
- Experience to address the myriad issues facing human services organizations
- Advocate for human services providers, working with legislators and policymakers at the state and federal level



Let's walk the value-based road together

### Comprehensive value-based care platform

- Spans the full continuum of CCBHC services
- Best practice workflows to capture, report and provide real-time dashboard views of quality measures
- Collects consumer satisfaction data via a web-based application
- Allows access to a robust care coordination/management system for case managers
- Provides real-time proactive alerts of gaps in care at the organization and caseload level
- Facilitates EHR-agnostic information sharing with hospitals, primary care, addictions and other care coordination partners
- Complies with federal and state policies and standards for HIEs
- Supports real-time alerts such as emergency department visits and jail alerts
- Tracks electronic referrals and acknowledgement of referral acceptance
- Aggregates clinical data to provide a broad picture at the population level and support outreach activities