

# Care coordination: 5-point checklist

Do you have what's needed to successfully coordinate care?

1

## INTEROPERABILITY

- Exchange and integrate data seamlessly at the point of care
- Connect to a network of providers and support secure data sharing across health information exchanges (HIEs), referral partners, and large interoperability frameworks such as Carequality
- Manage incoming and outgoing referrals through automated, streamlined referral process

2

## DATA ANALYTICS

- Access key performance indicators (KPIs) in real-time
- Aggregate data to identify trends and presents health outcomes for analytics-driven decision making
- Use data to identify standards/focus areas and discover gaps in care through internal benchmarks
- Utilize a population health management platform that provides real-time data to identify who is most at risk
- Mitigate risk and increase ROI with quality measurements and operational analytics

3

## INFRASTRUCTURE

- Leverage a unified platform to help clinicians manage a person's care across multiple settings
- Manage all services across providers, track outcomes and simplify reporting
- Access integrated technology that provides secure messaging, updates individual information, completely assessments, and sign consents
- Review and electronically sign patient documents
- Leverage integrated web-based technology and integrated mobile devices for all care settings

4

## COMMUNICATION

- Notify the right people at the right time through alerts and notifications
- Simplify documentation to enable multi-disciplinary communication
- Retrieve comprehensive view of an individual's health record
- Support care coordination and integrated care through secure messaging or communication across all care teams
- Integrated inbound and outbound electronic faxing to assist in fast communicating of patients' needs

5

## PATIENT/FAMILY ENGAGEMENT

- Collaborate between the individual/family and the care team through digital technology
- Utilize infrastructure that provides a seamless flow of information
- Facilitate access to information from all stakeholders to consumers and their caregivers
- Provide decision support for consumers and their caregivers